



General Update

Dear Homeowners,

As the country continues to work hard to minimize the spread of Covid-19, we would like to provide you with an update on efforts here in the Richmond Community. We are happy to report that with the exception of a few early incidents, there has been good compliance with the policies and procedures implemented on Monday, March 16th, 2020. However, it is important that as each of us have to leave Richmond once in a while to obtain basic needs, we ask that you are just as diligent in complying with the recommendations provided by the Ministry of Health and Wellness (masks, gloves, washing hands etc.).

Restriction Reminders:

- Postponement of all social group meetings (weekend socials).
- Closure of all parks, courts, clubhouses and gyms.
- Resident's limited access to the RHOA admin office.

Continued Services

- 24/7 Security Services
- Garbage Collection
- Landscaping
- Collection of Maintenance Fees
 - Online Banking Facilities
 - Direct Transfers
 - Cash Payment – Fridays at the RHOA office

Since Saint Catherine was placed under lockdown on Wednesday, April 15th, 2020 to help contain the spread of COVID-19, it has been brought to the attention of the RHOA board and Property Management team that there are some concerns regarding persons arriving from that parish since the lockdown.

There was an investigation into this concern and the following was concluded:

- There has been no visitor/guest entering the property for reasons relating to short term stay since the lockdown was imposed on Saint Catherine on Wednesday, April 15th.
- The last visitor/guest to enter the property for reasons relating to short term stay did so on Tuesday, April 14th and left the property on Wednesday, April 15th.
- The messages/information being circulated was originated at and is about another gated community in Saint Ann.

What We Are Doing:

- Security at the main gate is continuing to follow access control protocols as set established in the Access Control Policy.
- Security at the main gate is being vigilant and will be reporting to the management team for further investigation any insistent of a visit/guest entering the property during this period.
- Continued dialog with the Saint Ann's Bay Police station to keep abreast of any development that might be of concern to the Richmond community
- Continuous review of the property's security infrastructure to ensure we are ready for any eventuality.

What You Can Do:

As we continue to ensure we do what we can to keep safe during this time, it is important that each homeowner plays their part in helping to protect the Community. Here are a few things that can be done:

- *Continue to be vigilant and report any behaviour that might be viewed as compromising the health of the community.*
- *Be responsible for ensuring you are not approving access for persons to enter the property that might be fleeing Saint Catherine, tested positive and or been in contact with someone who has tested positive for COVID-19.*
- *Reframe from spreading misinformation. This can easily create unnecessary panic throughout the community.*

Contacts

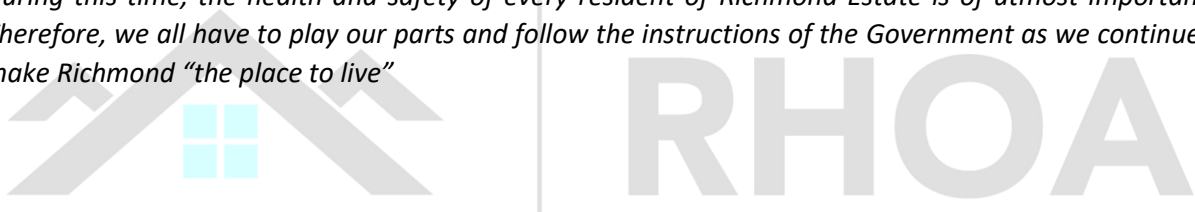
Security Operation Control Center (S.O.C.C.) – (876) 529-0830 (available 24/7)

Yeashkark Allen – SQ&A Manager – (876) 474-7686/ (876) 577-1234

Joseph Wilson – Property Manager – (876) 456-1119

Ministry of Health and Wellness – 888-one-love (888-662-5683)

During this time, the health and safety of every resident of Richmond Estate is of utmost importance. Therefore, we all have to play our parts and follow the instructions of the Government as we continue to make Richmond “the place to live”



Regards,

Yeashkark K. Allen

Security & Quality Assurance Manager

CC: Mr. Joseph Wilson – Property Manager

Mr Michael Witter – Director/Secretary – RHOA